Customer Service eBike (f/m/d) - Netherlands

With a motivated team, innovative products and systems, ZF MICRO MOBILITY offers comprehensive solutions for manufacturers in the e-bike segment.

Thanks to the shareholder ZF, years of expertise in the areas of mobility, engineering, supply chain and service can be drawn.

In fiscal year 2020 ZF reported sales of €32.6 billion. The company employs more than 150,000 associates at approximately 270 locations in 42 countries

You participate in finding the solutions for the mobility of tomorrow. At ZF MICRO MOBILITY you can benefit from a flexible working environment with flat hierarchies. Do you want to join in and develop the micro mobility of tomorrow? Now it’s time to embark on the right path into the future. Become part of ZF MICRO MOBILITY!

Your Profile

* Completed commercial vocational training with technical affinity or comparable
* First professional experience in customer service desirable
* SAP experience
* High service orientation
* Customer-oriented appearance and professional communication
* Good knowledge of spoken and written German
* Good knowledge of spoken and written Dutch
* Ideally another foreign language (French, Spanish, Italian)

Your Tasks

* Enter and process sales orders in SAP
* Preparation of service and spare parts quotations
* Creation of evaluations and analyses
* Technical customer support (1st level)
* Processing of customer inquiries and complaints (B2B)
* Master data maintenance for the service area in SAP
* Support at trade fairs and other events

We are looking forward for you application.

**Start Date:** As soon as possible

**Location:** ZF Micro Mobility GmbH, Location 63791 Karlstein

**Contact:** Send us your application documents as a PDF file by email to [jobs@zfmicromobility.com](mailto:jobs@zfmicromobility.com) , stating the possible starting date and your salary expectations